

Alice's View

Based on Survey of Patients' Hospital Experiences (HCAHPS)

| Provider Number | Hospital Name | Address 1 |
|-----------------|---|---------------------------|
| 140007 | PROVENA ST JOSEPH MEDICAL CENTER | 333 N MADISON |
| 140018 | MT SINAI HOSPITAL MEDICAL CENTER | 15TH STREET AT CALIFORNIA |
| 140062 | PALOS COMMUNITY HOSPITAL | 12251 SOUTH 80TH AVENUE |
| 140101 | MORRIS HOSPITAL & HEALTHCARE CENTERS | 150 W HIGH ST |
| 140118 | METROSOUTH MEDICAL CENTER | 12935 S GREGORY |
| 140155 | PROVENA ST MARYS HOSPITAL | 500 W COURT ST |
| 140172 | FRANCISCAN ST JAMES HEALTH | 20201 S CRAWFORD AVENUE |
| 140191 | INGALLS MEMORIAL HOSPITAL | ONE INGALLS DRIVE |
| 140208 | ADVOCATE CHRIST HOSPITAL & MEDICAL CENTER | 4440 W 95TH STREET |
| 140213 | SILVER CROSS HOSPITAL | 1200 MAPLE RD |
| 140217 | PROVENA - SAINT JOSEPH HOSPITAL | 77 N AIRLITE STREET |
| 140231 | EDWARD HOSPITAL | 801 SOUTH WASHINGTON |
| 140250 | ADVOCATE SOUTH SUBURBAN HOSPITAL | 17800 S KEDZIE AVE |
| 140304 | ADVENTIST BOLINGBROOK HOSPITAL | 500 REMINGTON BOULEVARD |

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| Address 2 | Address 3 | City | State |
|-----------|-----------|----------------|-------|
| | | JOLIET | IL |
| | | CHICAGO | IL |
| | | PALOS HEIGHTS | IL |
| | | MORRIS | IL |
| | | BLUE ISLAND | IL |
| | | KANKAKEE | IL |
| | | OLYMPIA FIELDS | IL |
| | | HARVEY | IL |
| | | OAK LAWN | IL |
| | | JOLIET | IL |
| | | ELGIN | IL |
| | | NAPERVILLE | IL |
| | | HAZEL CREST | IL |
| | | BOLINGBROOK | IL |

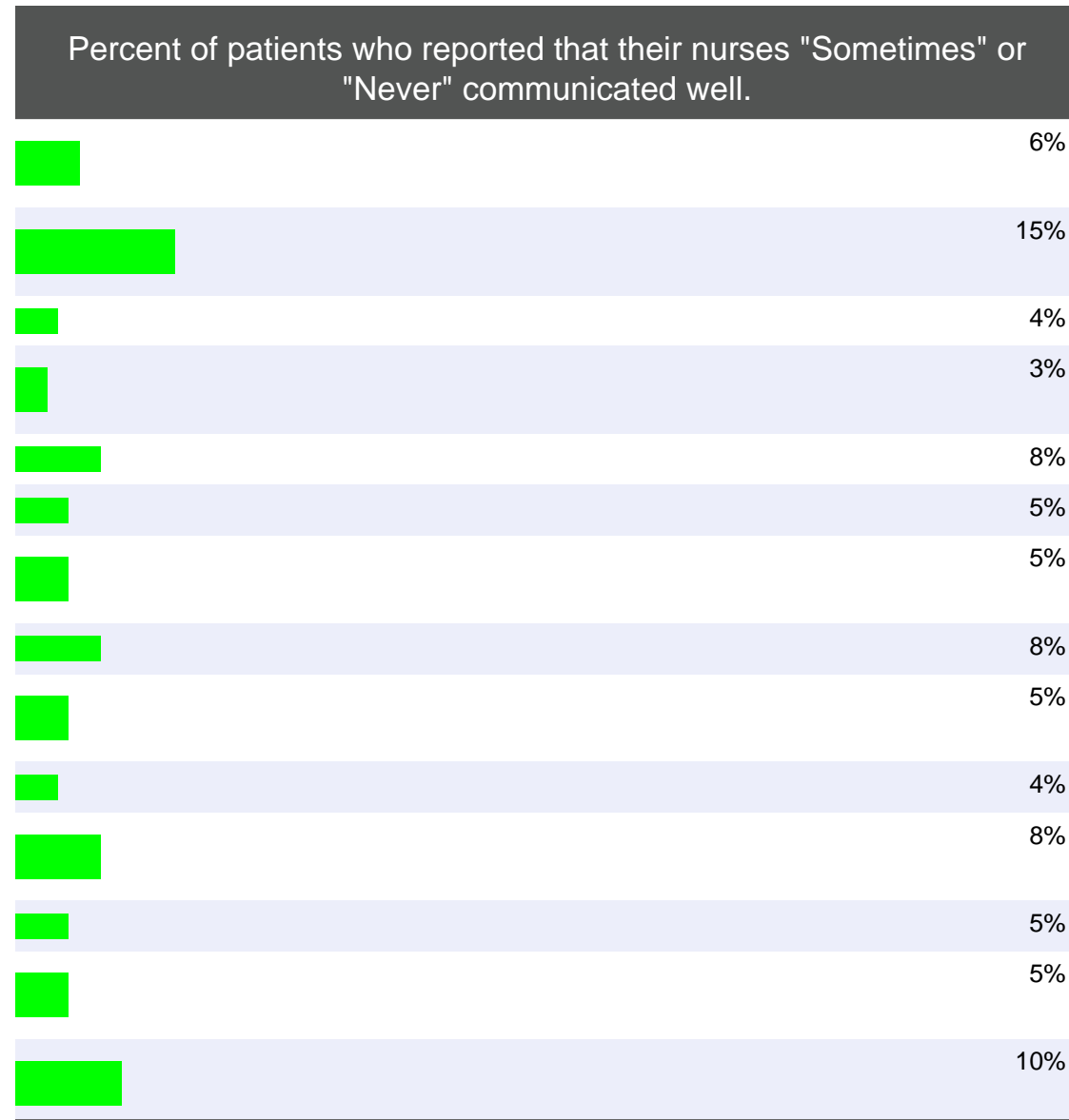
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| ZIP Code | County Name | Phone Number |
|----------|-------------|--------------|
| 60435 | WILL | 8157257133 |
| 60608 | COOK | 7732576751 |
| 60463 | COOK | 7089234000 |
| 60450 | GRUNDY | 8159422932 |
| 60406 | COOK | 7085972000 |
| 60901 | KANKAKEE | 8159372490 |
| 60461 | COOK | 7087474000 |
| 60426 | COOK | 7083332300 |
| 60453 | COOK | 7086848000 |
| 60432 | WILL | 8157401100 |
| 60123 | KANE | 8476953200 |
| 60540 | DUPAGE | 6305273000 |
| 60429 | COOK | 7087998000 |
| 60440 | WILL | 6302268100 |

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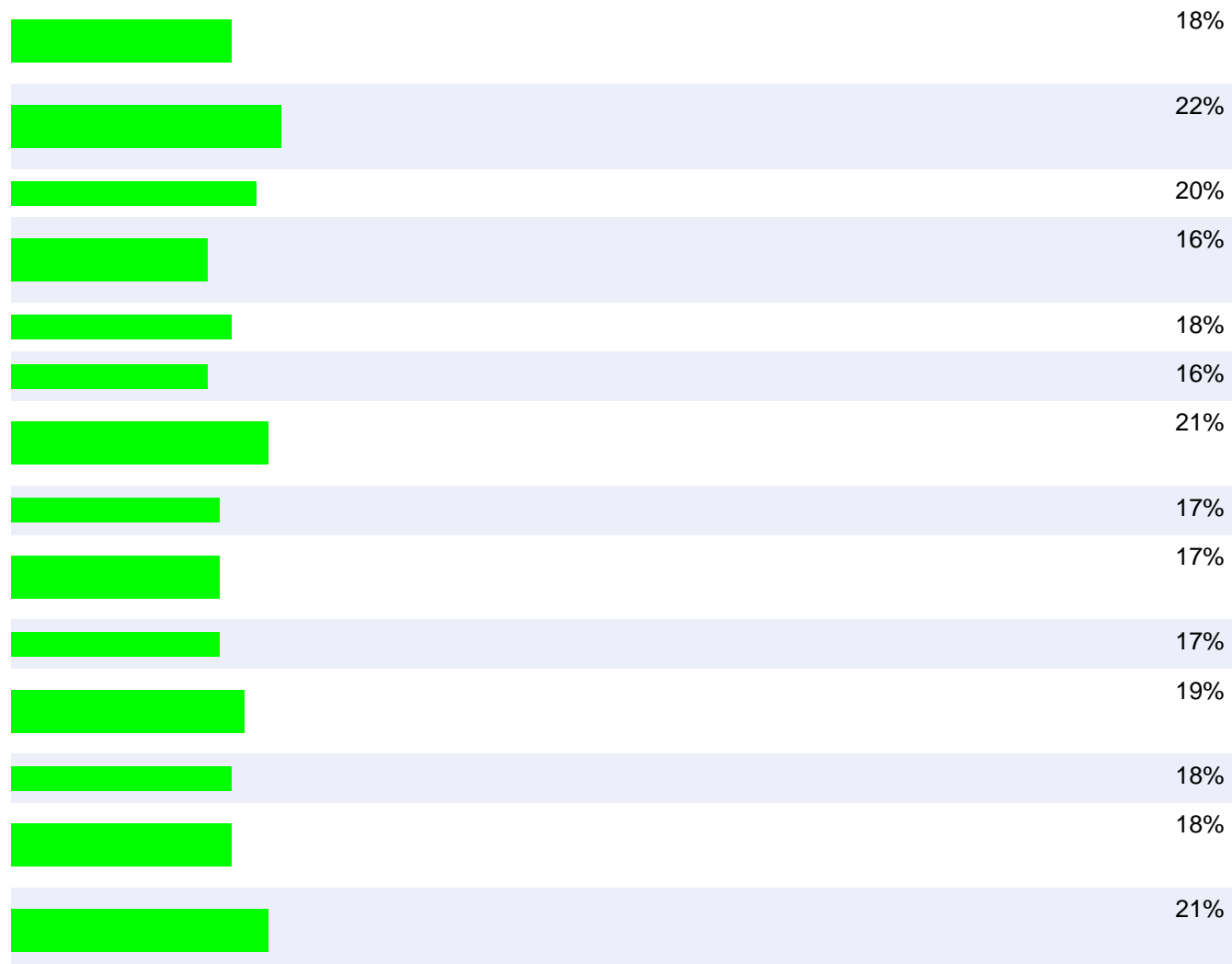
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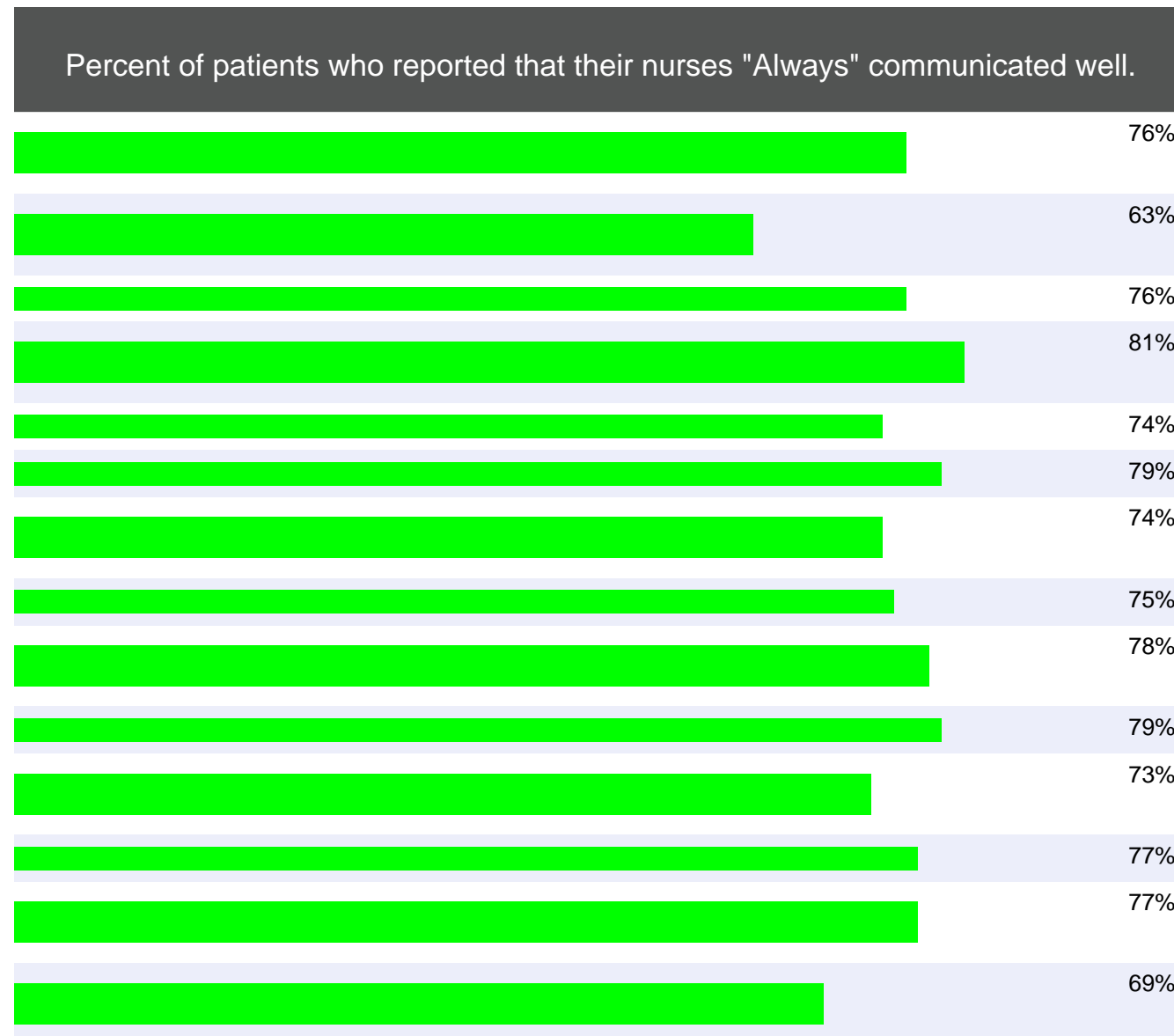
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Usually" communicated well.



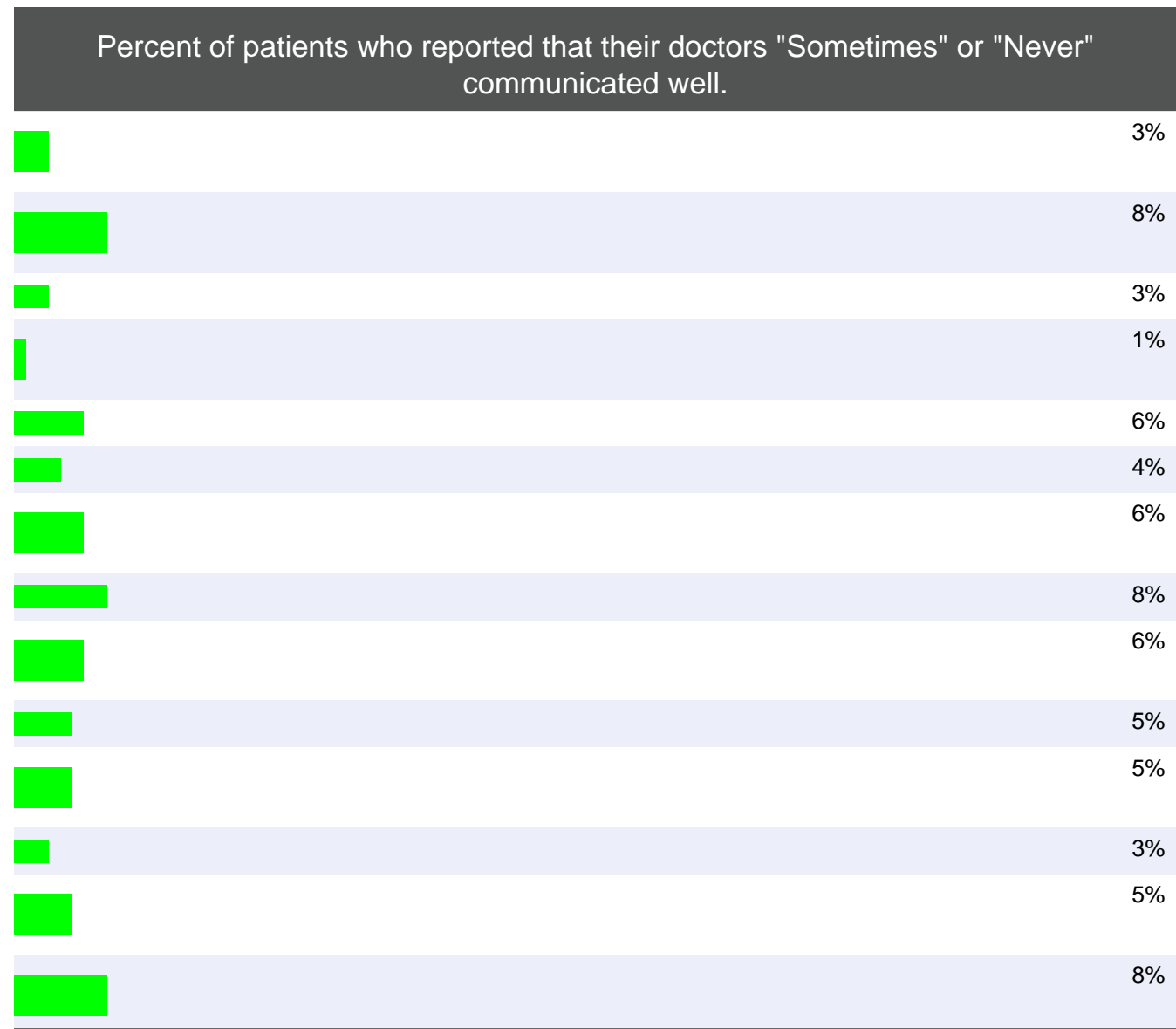
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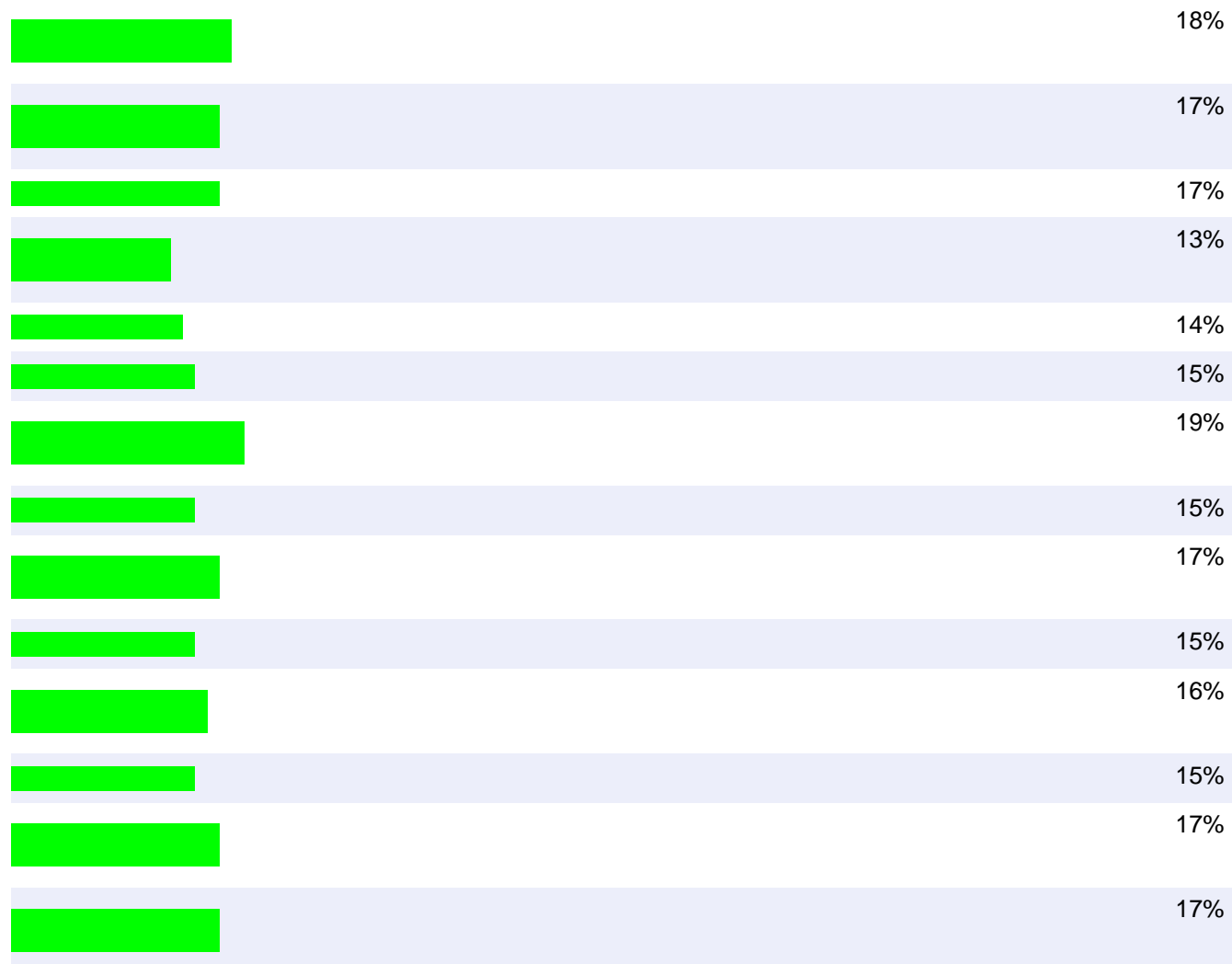
Based on Survey of Patients' Hospital Experiences (HCAHPS)



Alice's View

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.



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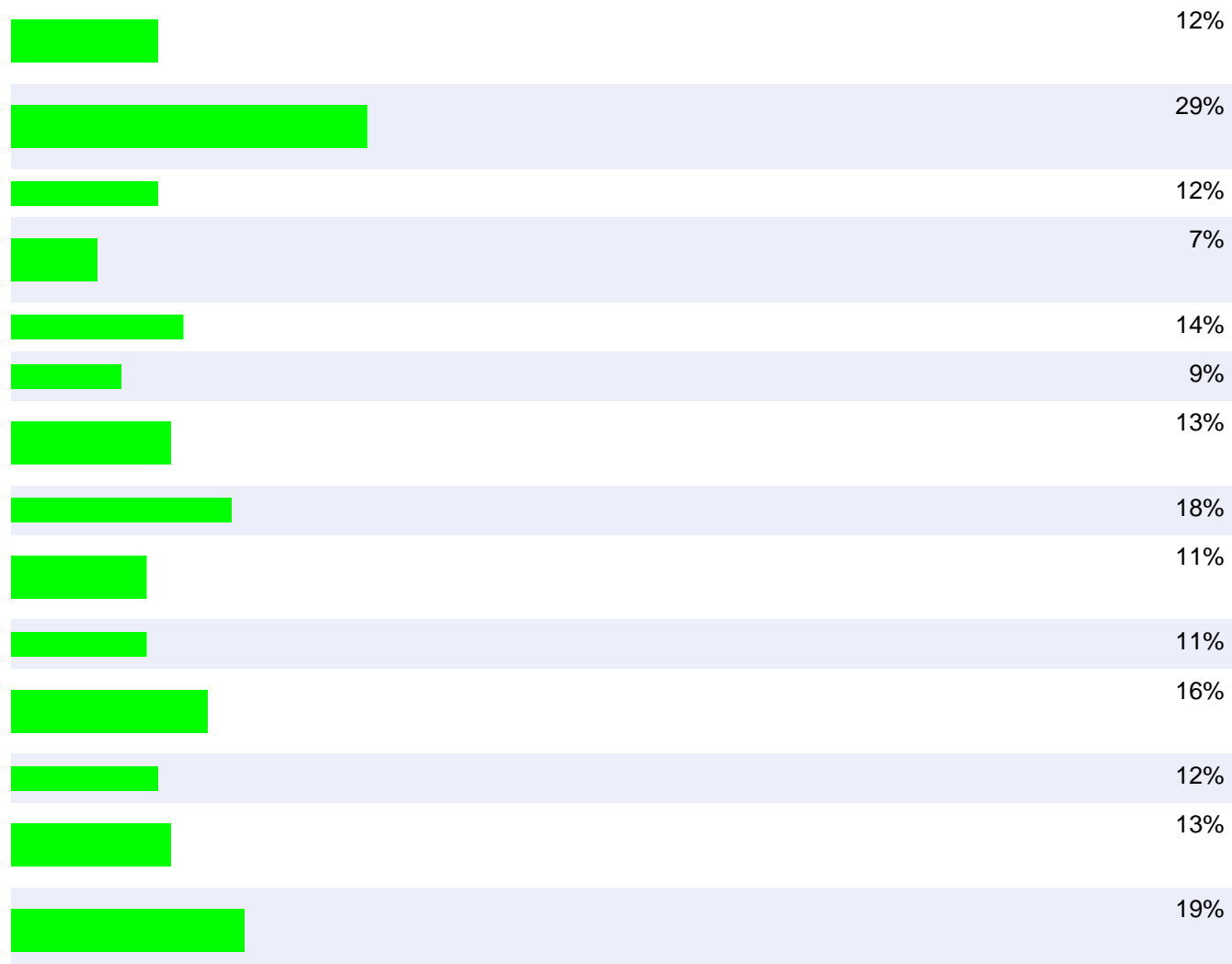
Percent of patients who reported that their doctors "Always" communicated well.



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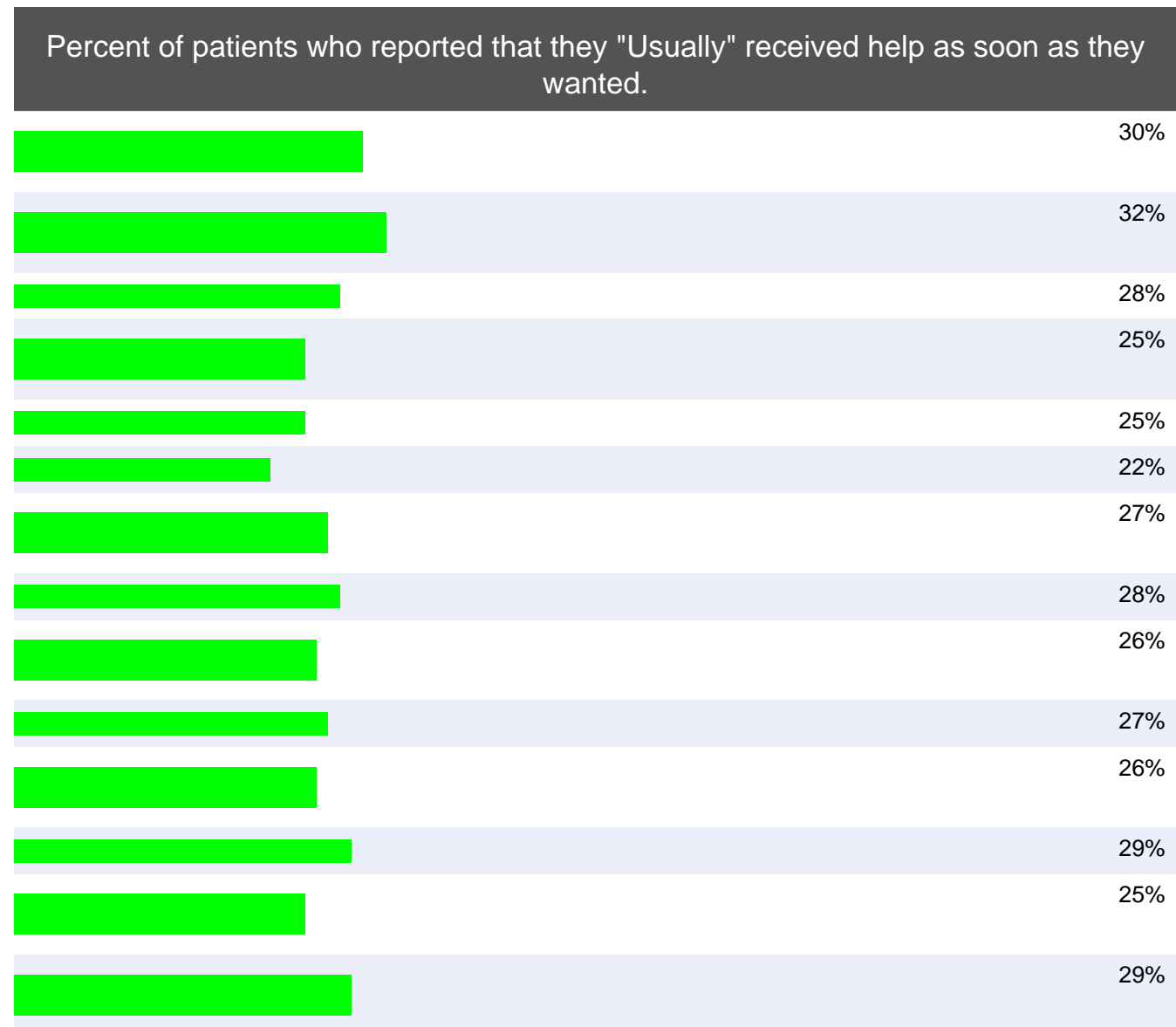
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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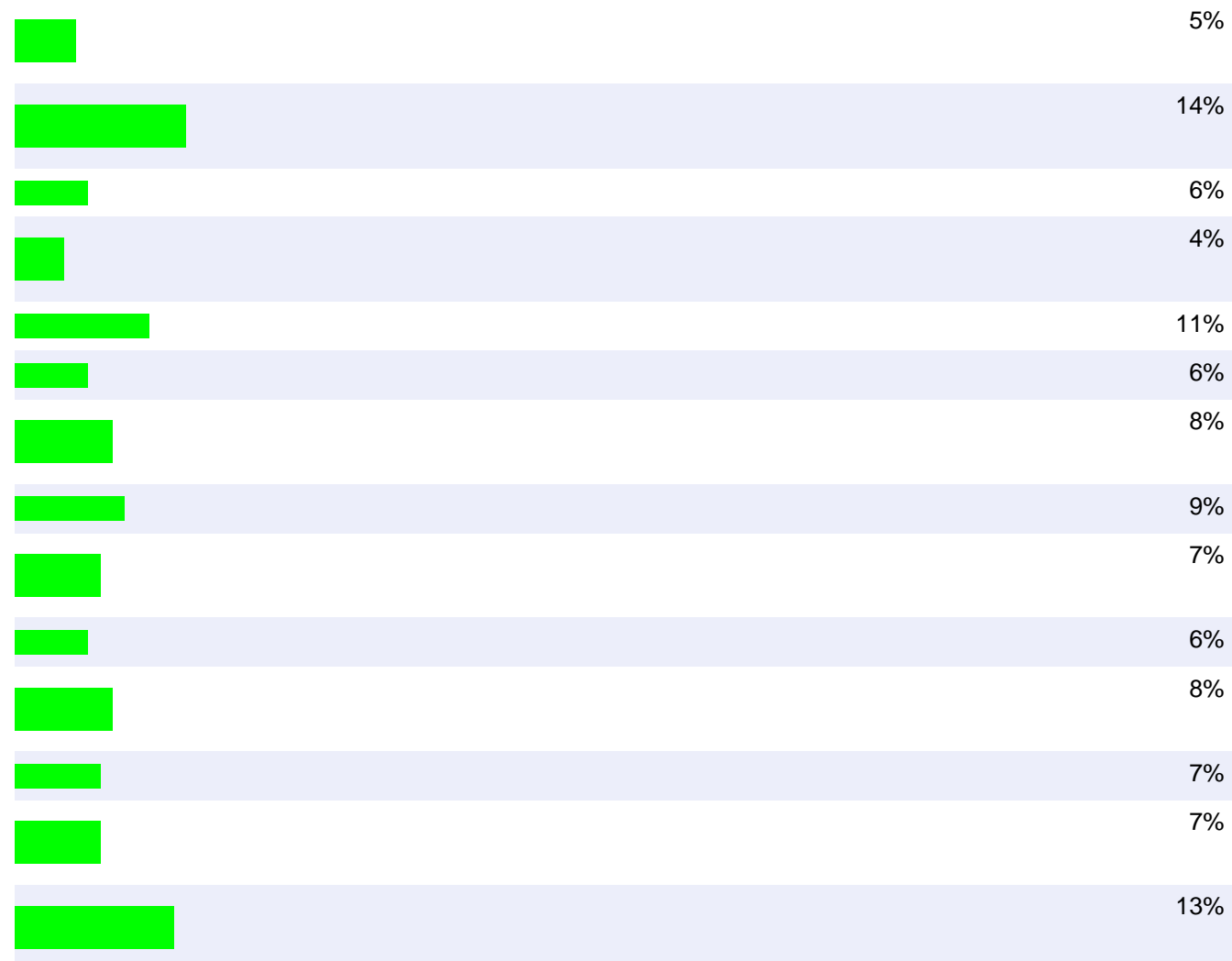
Percent of patients who reported that they "Always" received help as soon as they wanted.



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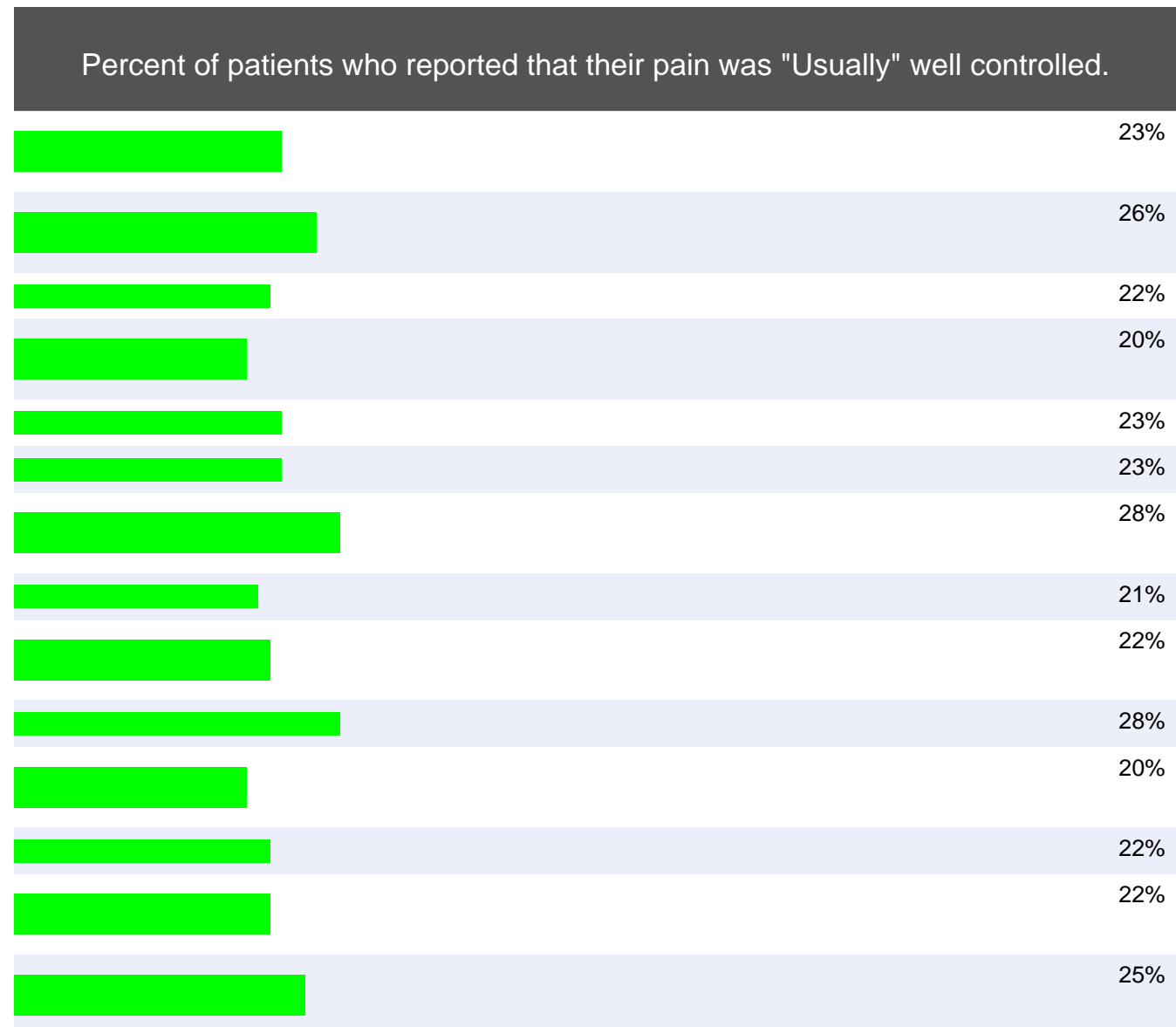
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



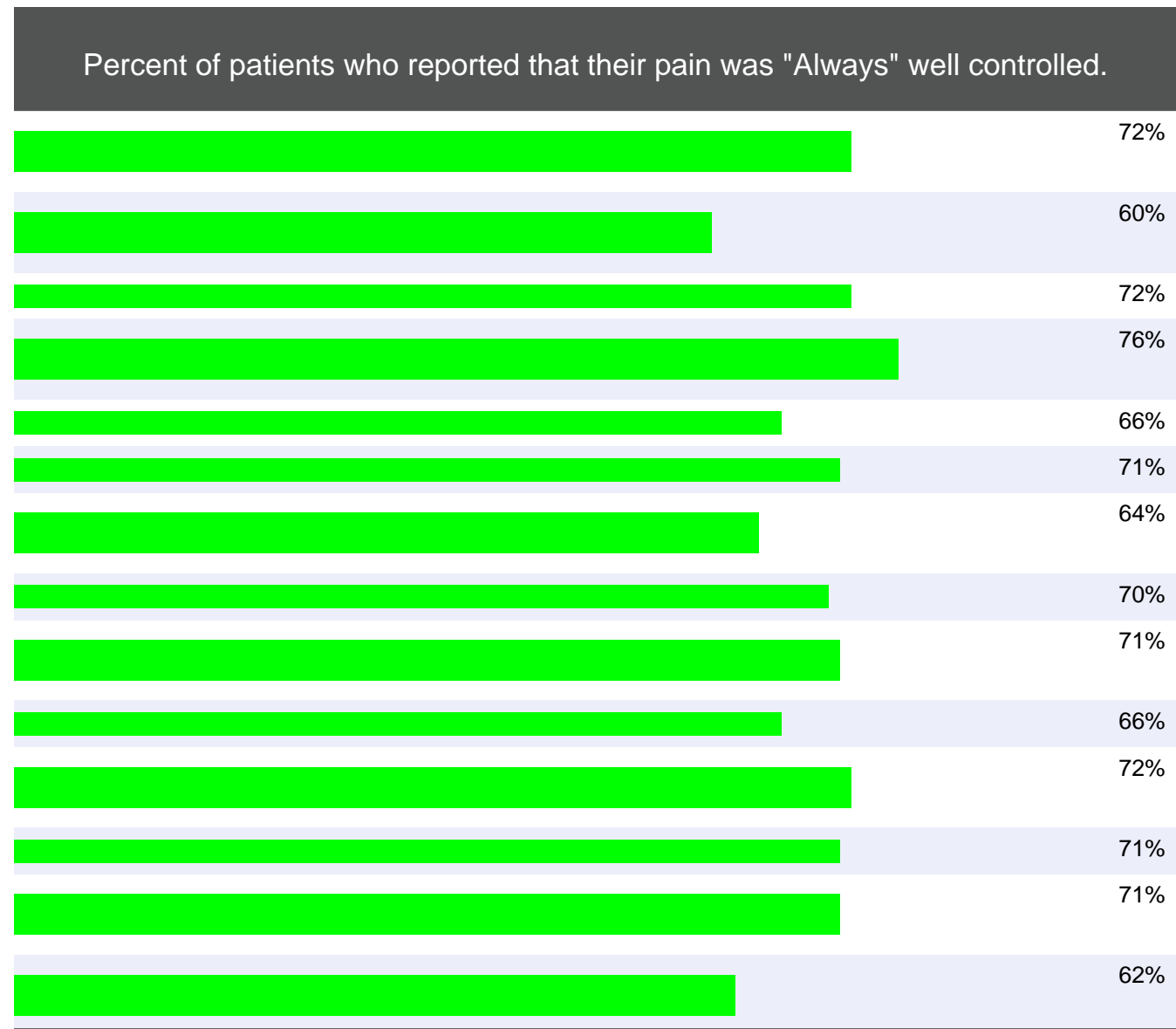
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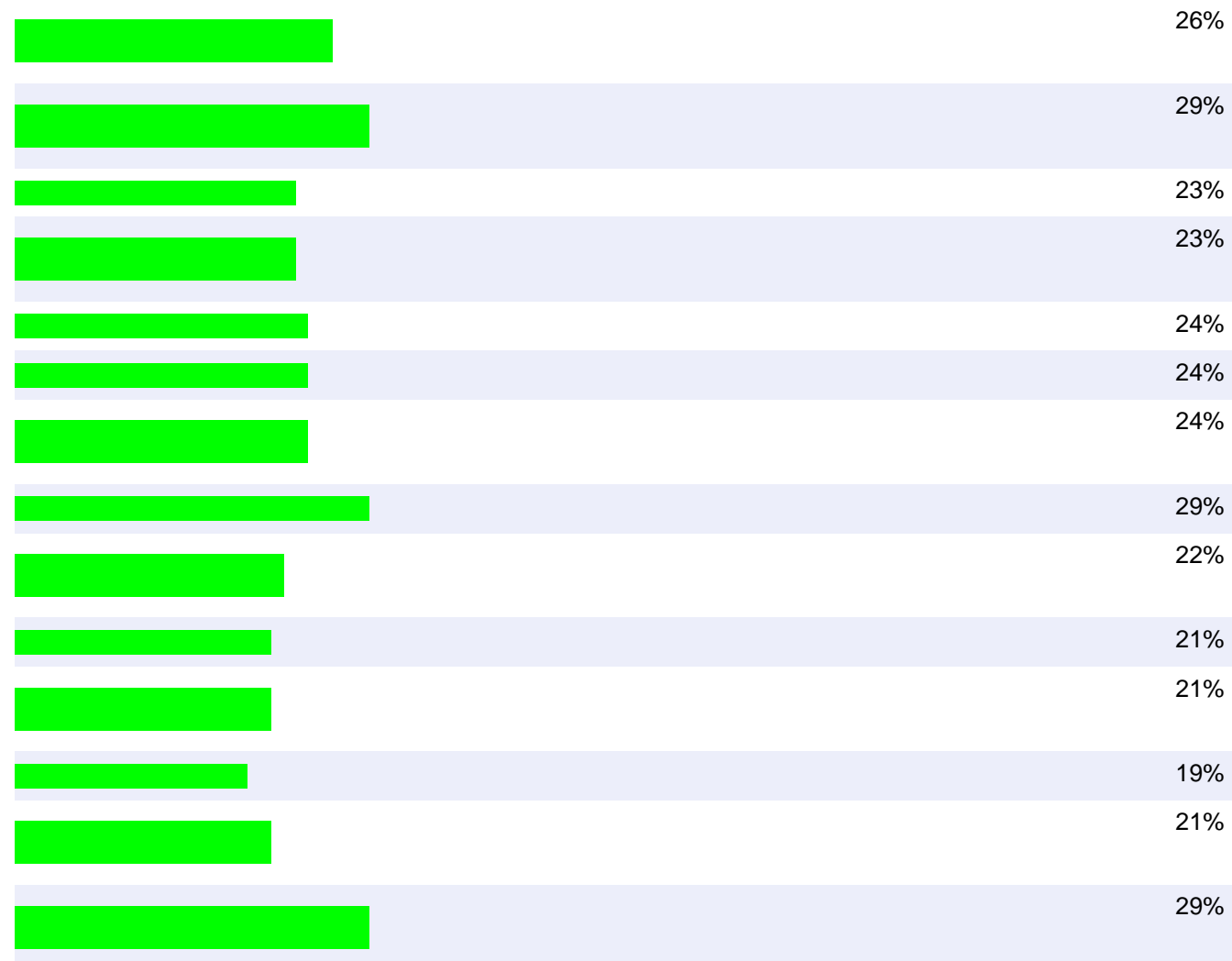
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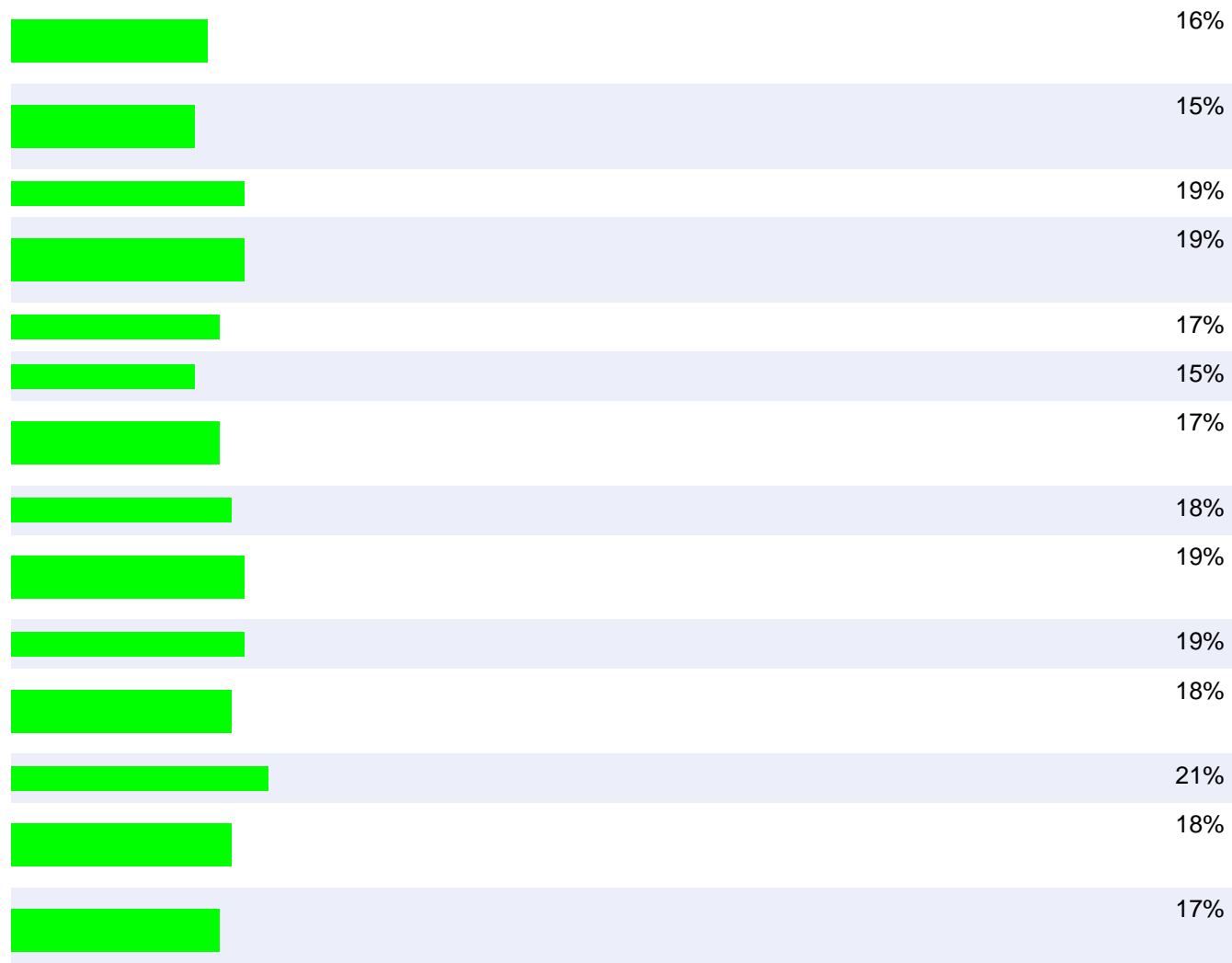
Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



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Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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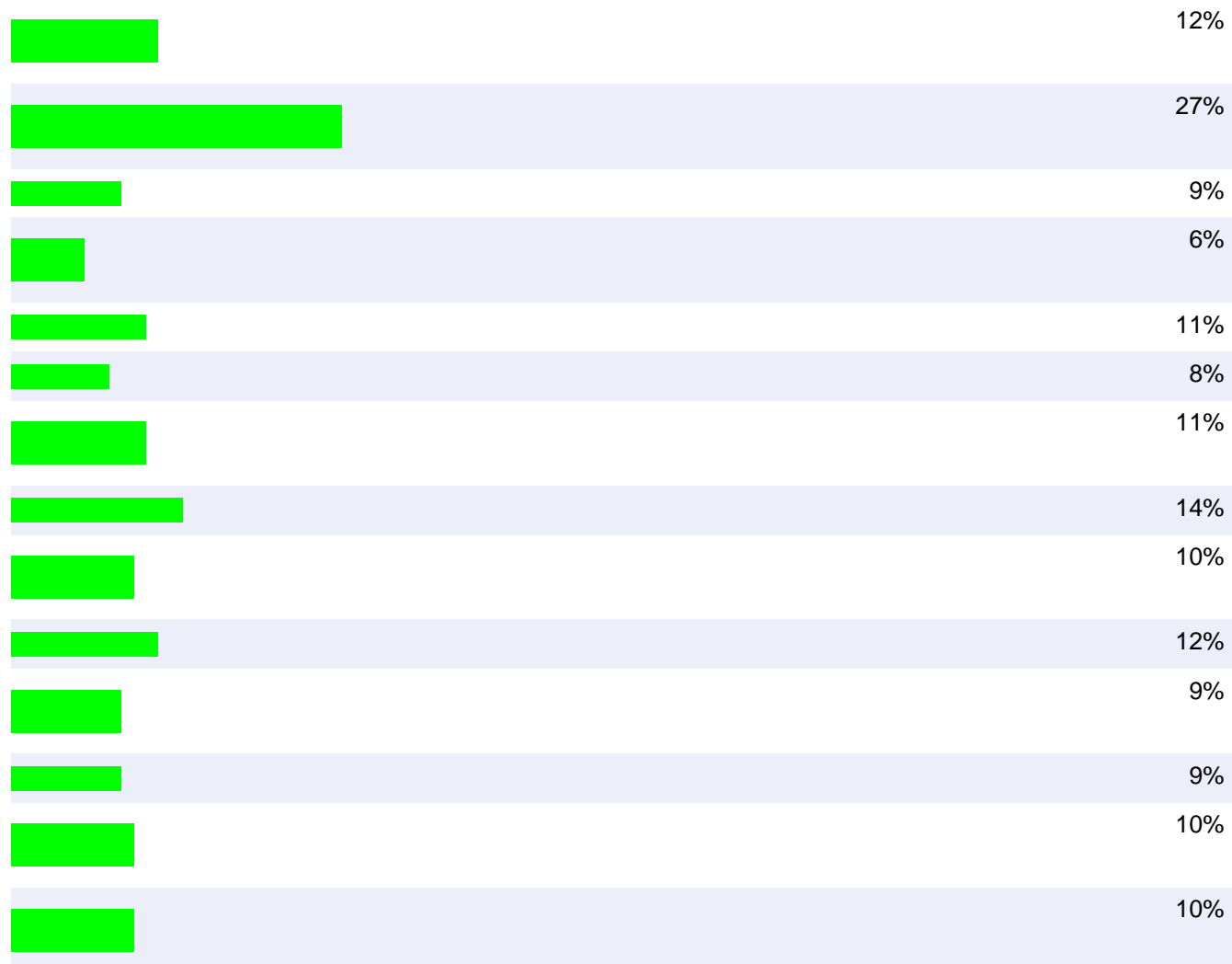
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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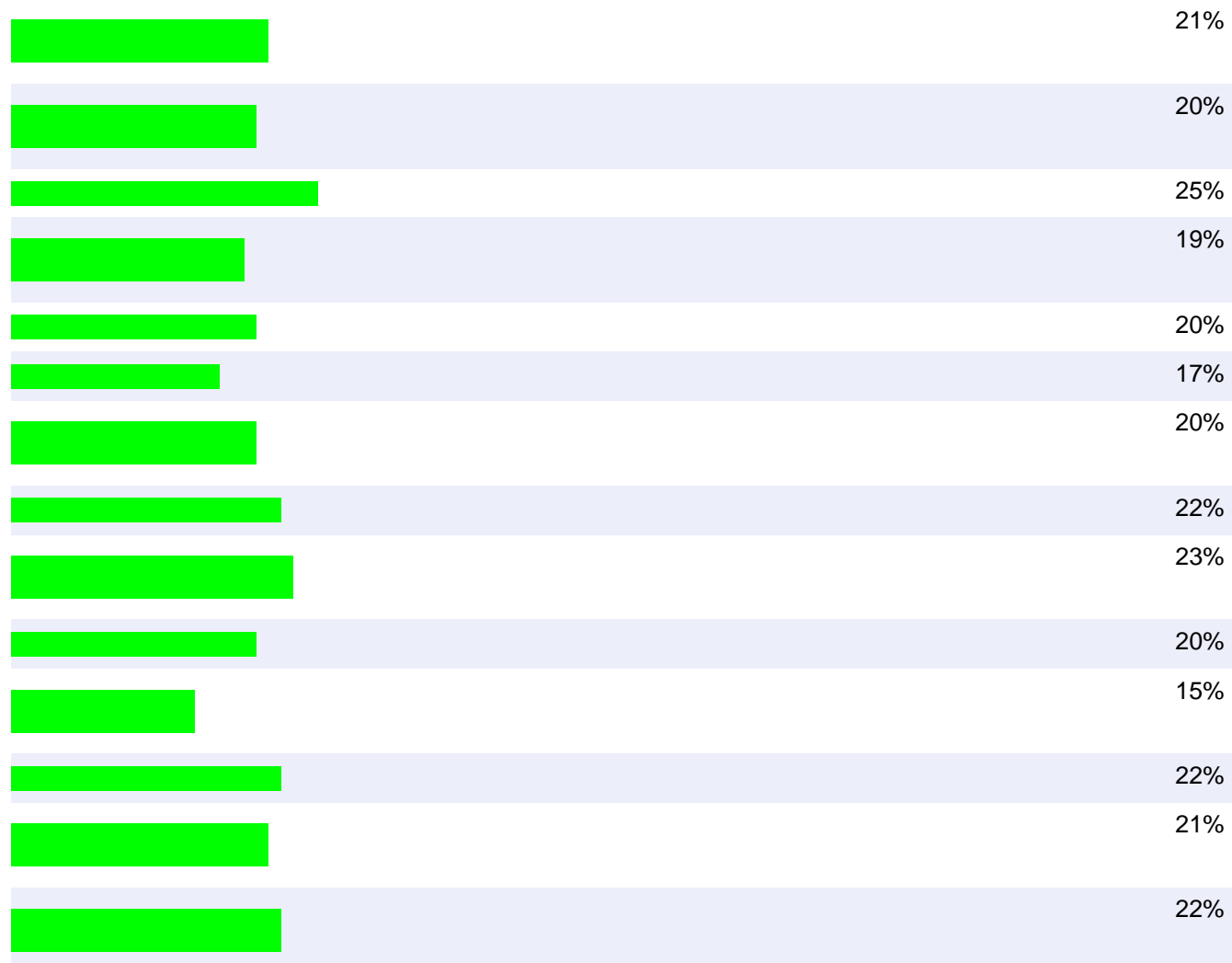
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Percent of patients who reported that their room and bathroom were "Usually" clean.



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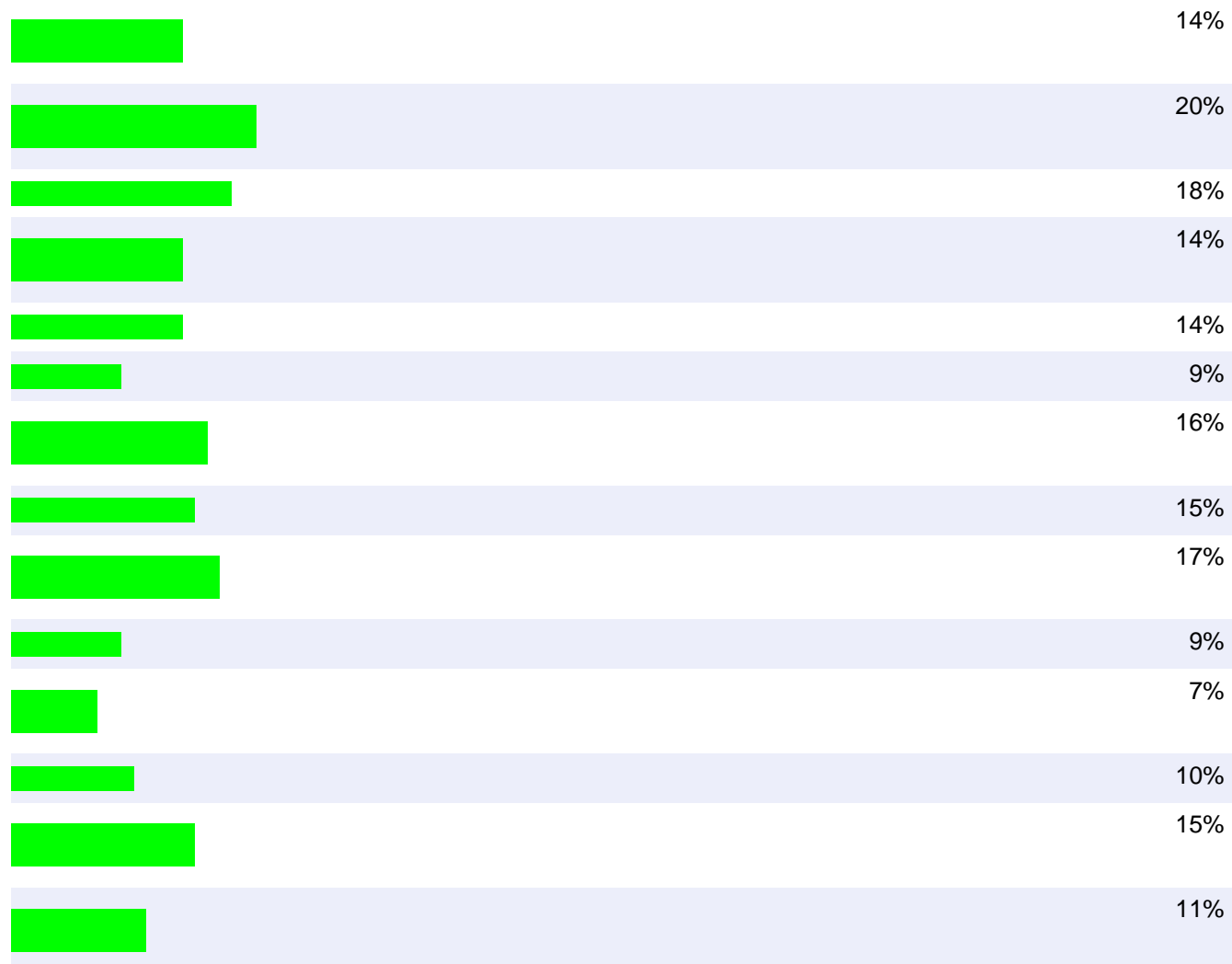
Percent of patients who reported that their room and bathroom were "Always" clean.



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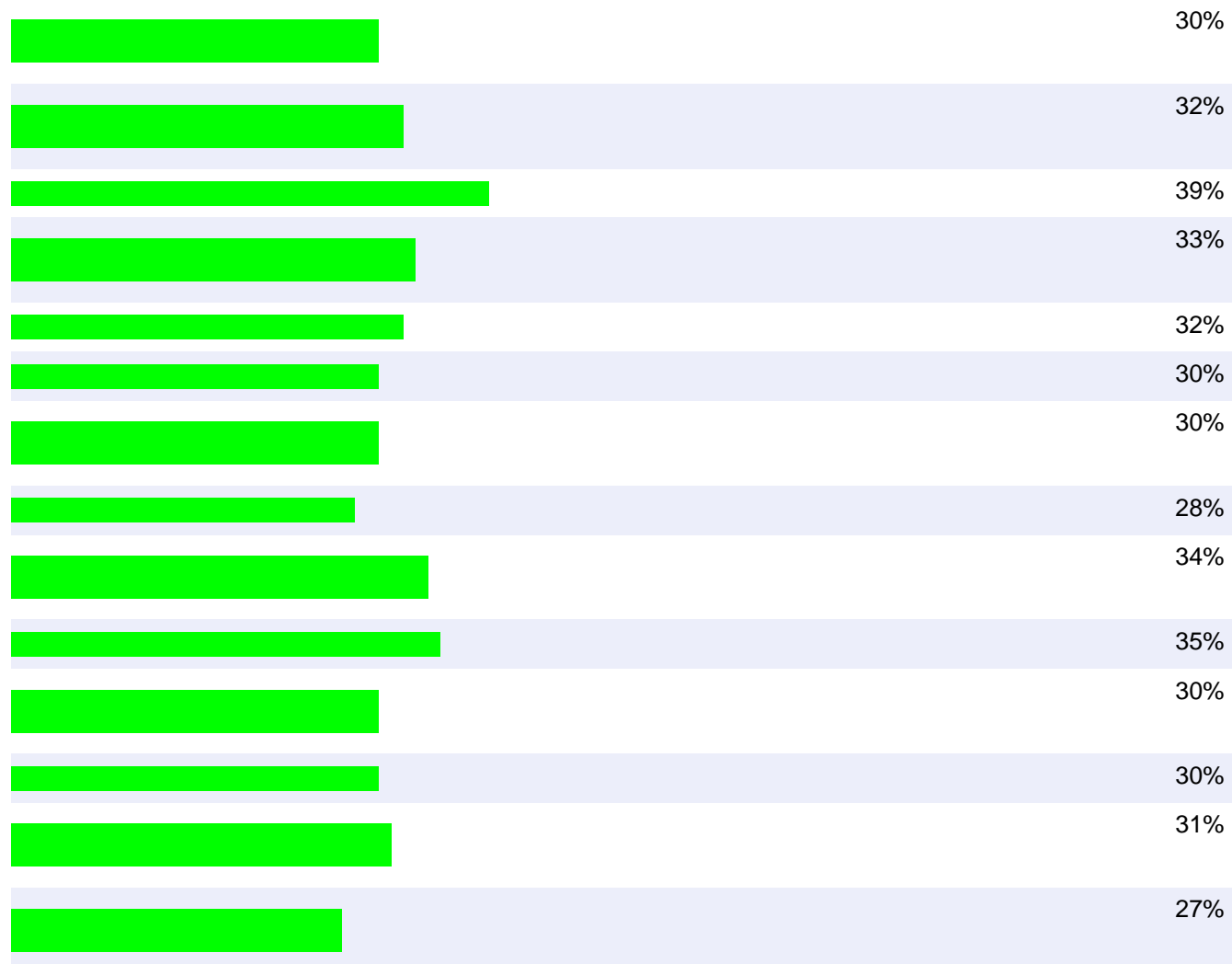
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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Percent of patients who reported that the area around their room was "Usually" quiet at night.



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Percent of patients who reported that the area around their room was "Always" quiet at night.



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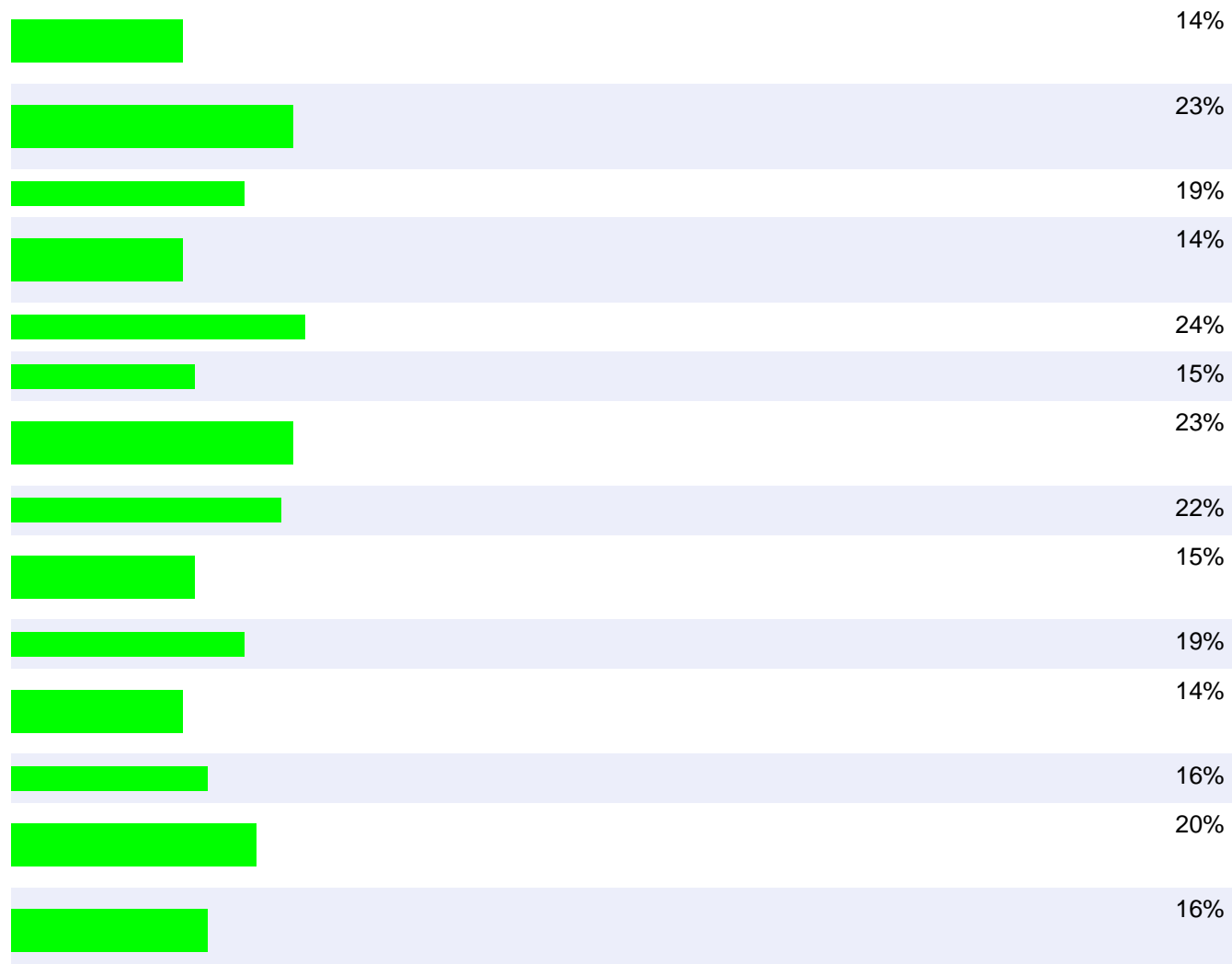
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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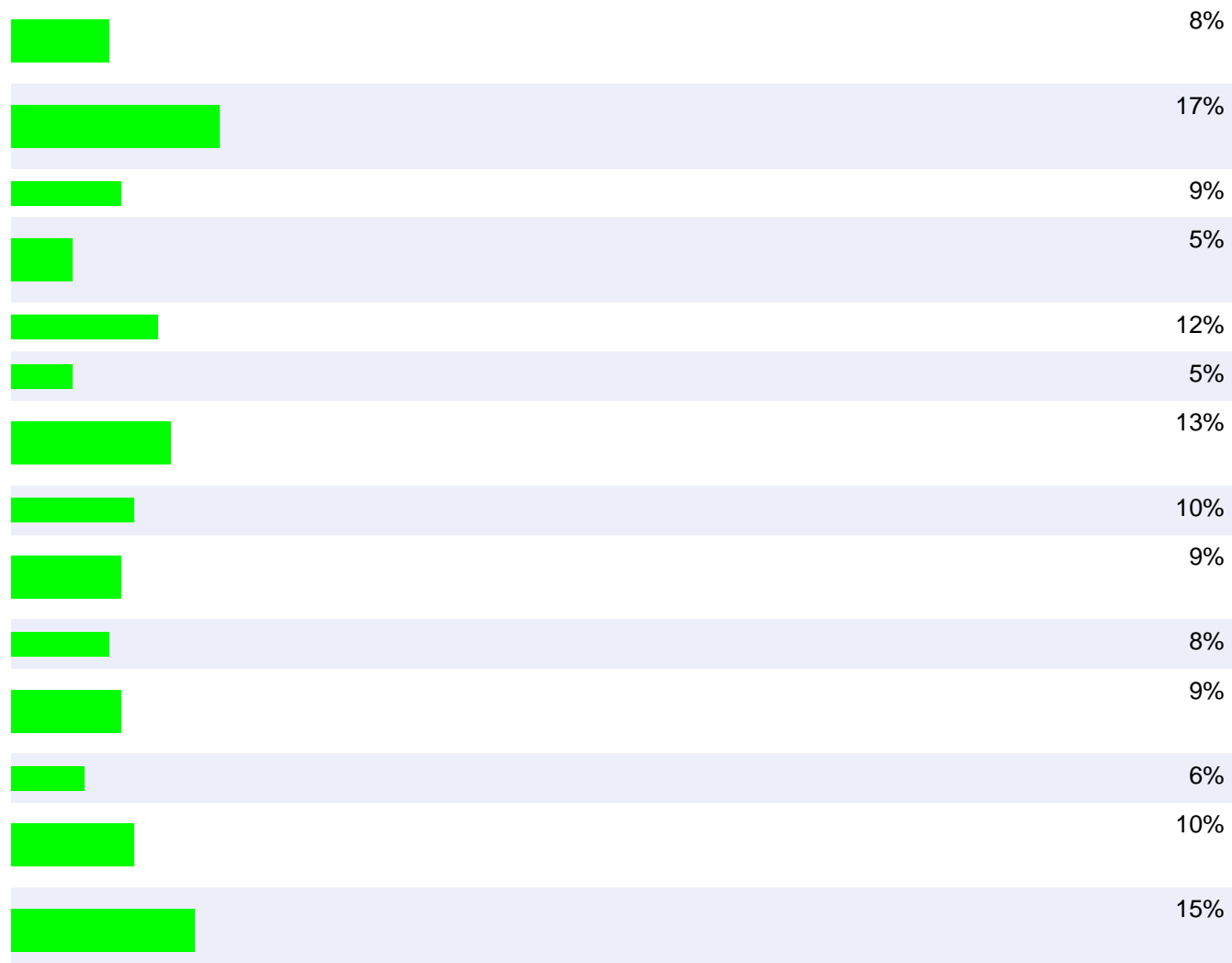
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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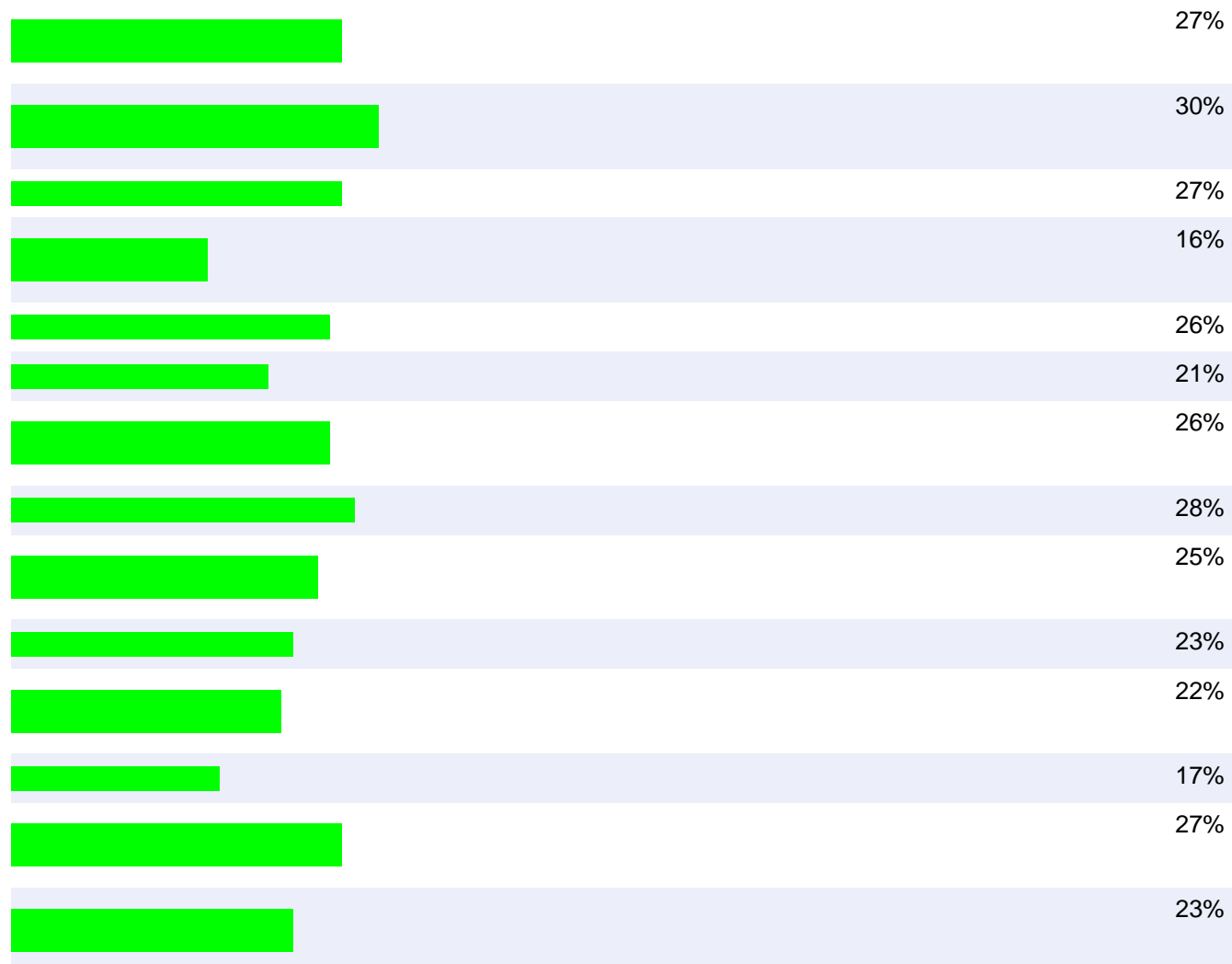
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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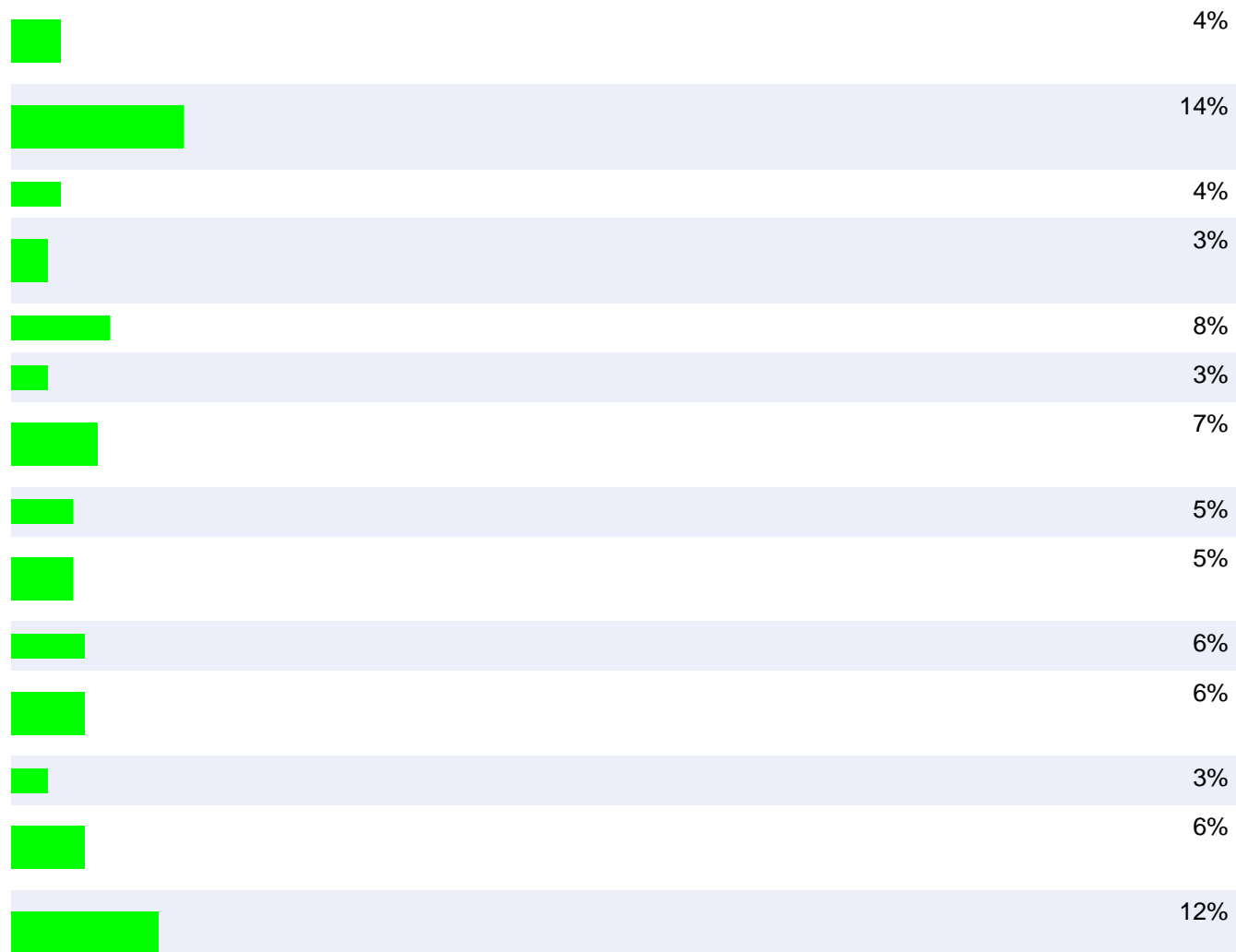
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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Percent of patients who reported NO,they would not recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would probably recommend the hospital.



Alice's View

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Number of Completed Surveys

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more






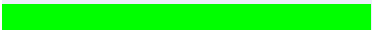








300 or more

300 or more

300 or more

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| Survey Response Rate Percent | Hospital Footnote |
|---|-------------------|
|  | 32% |
|  | 27% |
|  | 41% |
|  | 33% |
|  | 23% |
|  | 34% |
|  | 24% |
|  | 29% |
|  | 31% |
|  | 31% |
|  | 34% |
|  | 40% |
|  | 27% |
|  | 18% |

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HOSPITAL

BOULEVARD

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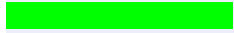
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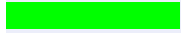
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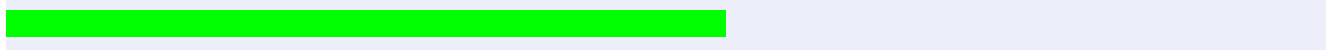
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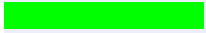
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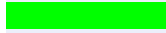
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